



Transport and Warehouse Operations Supervisor

Welcome to the Transport and Warehouse Operations Supervisor programme.

The level 3 programme is designed for experienced professionals, responsible for managing a warehouse team.

The Learner will develop skills in people management, alongside learning about practices specific to the warehouse industry. This includes topics such as operations planning, compliance and continuous improvement.

The programme focuses on the Learners personal effectiveness. They will learn about stakeholder management, understanding conflict and grievances and develop their ability to self-manage.

Once completed Learners will have gained a nationally recognised Transport and Warehouse Operations Supervisor Apprenticeship Standard.

ABOUT INTEC BUSINESS COLLEGES

We are a national training provider, who have worked with organisations across the UK helping them to upskill their workforce through vocational qualifications since 1982. Our mission is to enable our Learners to develop, progress and achieve.

LEVEL
LEVEL 3

DURATION
12 MONTHS (+ 4 months for EPA)

END POINT ASSESSMENT ORGANISATION
TBC



THE PROGRAMME *

The Learner will receive a 2-3 hour monthly visit from a dedicated Intec Tutor who will deliver the Standard either remotely or in the Learner's place of work. We use a blended learning approach and all sessions will be supported by our online delivery platform, Smart Assessor, where Learners can upload their work and Tutors and Managers can monitor their progress between visits.

As part of an Apprenticeship, Learners are required to spend 6 hours a week (based on 30-hour contract) engaged in off the job training. This can be achieved in a variety of ways.

PROGRAMME COVERAGE	
Operations	Business improvement & projects
Scheduling & planning	Security & policies
Compliance/Health & safety	Monitoring Performance
IT	Welfare/environmental requirements
management	Recruitment/CPD
Communication	IT equipment/warehouse management
Training & development	Customer service/stakeholders
Fuel	

*Further details of the programmes contents can be found on the factsheet or scheme of work.

MANDATORY ENTRY REQUIREMENTS

- Organisations set their own but the Learner must be able to meet the requirements of the programme through their job.
- Achieve level 2 English and maths or equivalent prior to sitting End Point Assessment.
- Have been a resident in the UK for 3 years or more, or a national of an EU Settlement Scheme.

END POINT ASSESSMENT

Once learning is complete, the Employer, Learner and Intec will agree if the Learner has gained the necessary knowledge, skills and behaviours to be put forward to the Assessment Gateway. This will then trigger the End Point Assessment. The assessment is graded with the Learner achieving a pass, distinction or fail.

33.3% WEIGHTING MULTIPLE CHOICE TEST

A 1 hour multiple choice test with 25 questions.

33.3% WEIGHTING PROJECT REPORT, PRESENTATION WITH Q&A

A 15 minute presentation on a project. The project will be based on a real life business problem or opportunity, followed by a 25 minute Q&A.

33.3% WEIGHTING INTERVIEW

A 45 minute interview, focussed on the knowledge, skills and behaviours the Learner has developed.



Enabling you to develop, progress and achieve.